



भारत सरकार / Government of India  
रेल मंत्रालय / Ministry of Railways  
दक्षिण मध्य रेलवे / South Central Railway

मं.रे.प्र का कार्यालय,  
Office of the DRM  
विजयवाडा मंडल /  
Vijayawada Division  
वाणिज्य विभाग,  
Commercial Branch  
विजयवाडा, Vijayawada.  
आन्ध्र प्रदेश, Andhra Pradesh

B/C.518/PRS/2024

Dt.03-04-2024

All Concerned Commercial Staff,  
Vijayawada Division.

Sub: Irregular Procedure for obtaining Reservation opening tickets and Tatkal tickets at  
Reservation Counters - Reg

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It has come to the notice of this office that some persons are placing filled in reservation requisition forms one day in advance in the counters duly self numbered instead of physically standing in queue, which is against the extant procedure for obtaining tatkal/opening tickets across the reservation counters. Concerned staff at counters, instead of discarding such requisition forms, are accepting them in priority order which is granting legitimacy for such illegal activity.

In this regard, concerned supervisors & staff shall note that any such practice of placing of self numbered reservation requisition forms in counters without standing in queue physically shall be disallowed immediately. Concerned staff shall strictly issue reservation tickets only to those persons who are physically standing in queue on "First come first serve" basis. Any deviation in this regard will be viewed seriously and concerned supervisors & staff will be taken up D&AR

Further, random checks with the help of RPF, in case of availability, shall be done on daily basis to weed out proxy attendance of the persons who are standing in queues planted by suspected touts.

Every effort shall be made to ensure that bonafide persons get reservations in transparent manner on "First come First Serve" basis.

  
(V Rambabu)  
Sr.DCM/BZA